



Logging into TeleVisit from the email confirmation/notification

Requirements:

Google Chrome or Mozilla Firefox Internet browsers

If using a desktop – webcam and
speakers / microphone

You will receive a confirmation email after scheduling a TeleVisit appointment with your provider and you will also receive a notification email before the appointment time.

The screenshot shows the user interface of a TeleVisit confirmation email. At the top left is the East Georgia Healthcare Center logo with the tagline "Bringing Healthcare Home". At the top right is a red speech bubble icon with a white video camera icon inside. Below the logo, the text "Hello [redacted]" is displayed, followed by "You have a healow TeleVisit scheduled with Sam Willis." Below this is a red speech bubble icon with a white video camera icon inside, followed by the text "Your healow TeleVisit Details". The main content area features a calendar icon with a checkmark, the date "06/12/2017", a clock icon, and the time "5:30 PM EST EDT". Below this, the text reads "You may be required to submit a questionnaire and provide your vitals prior to this appointment." At the bottom of this section is a red button with white text that says "Join this Telemed Appointment directly". At the very bottom, there is a headset icon and the text "In order to join your healow TeleVisit, you will require a webcam, and speakers or headphones."

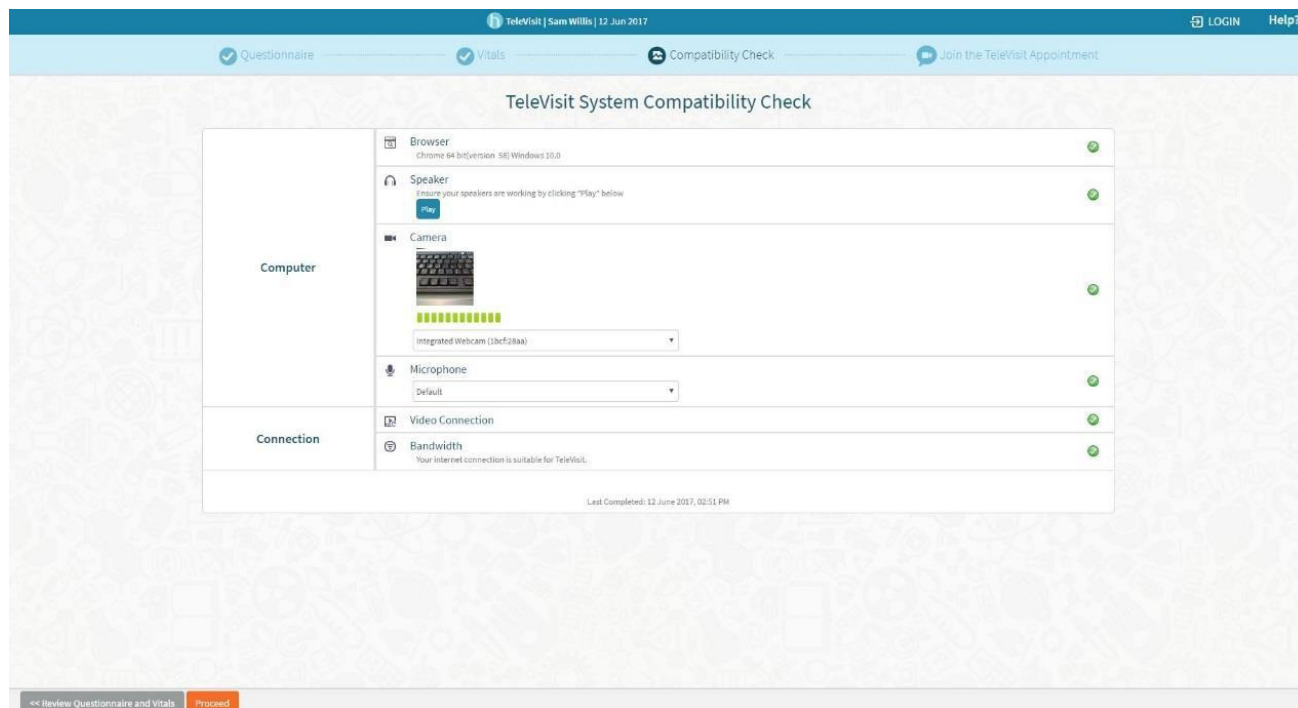
Click on “Join this TeleMed Appointment directly” link. You will be prompted to answer the questionnaires (if applicable). When you finish, click on “Submit Questionnaire” button.

The screenshot shows a web interface for a TeleVisit appointment. At the top, there is a navigation bar with the text "TeleVisit | Sam Willis | 12 Jun 2017" and links for "LOGIN" and "Help?". Below the navigation bar, there are four tabs: "Questionnaire" (active), "Vitals", "Compatibility Check", and "Join the TeleVisit Appointment". The main content area contains the text "Please complete your health questionnaire to the best of your ability." followed by the heading "TeleVisit Consent". Below this, there is a question: "Do you consent to TeleVisit?" with two radio button options: "Yes" and "No". At the bottom of the page, there is a prominent orange button labeled "Submit Questionnaire".

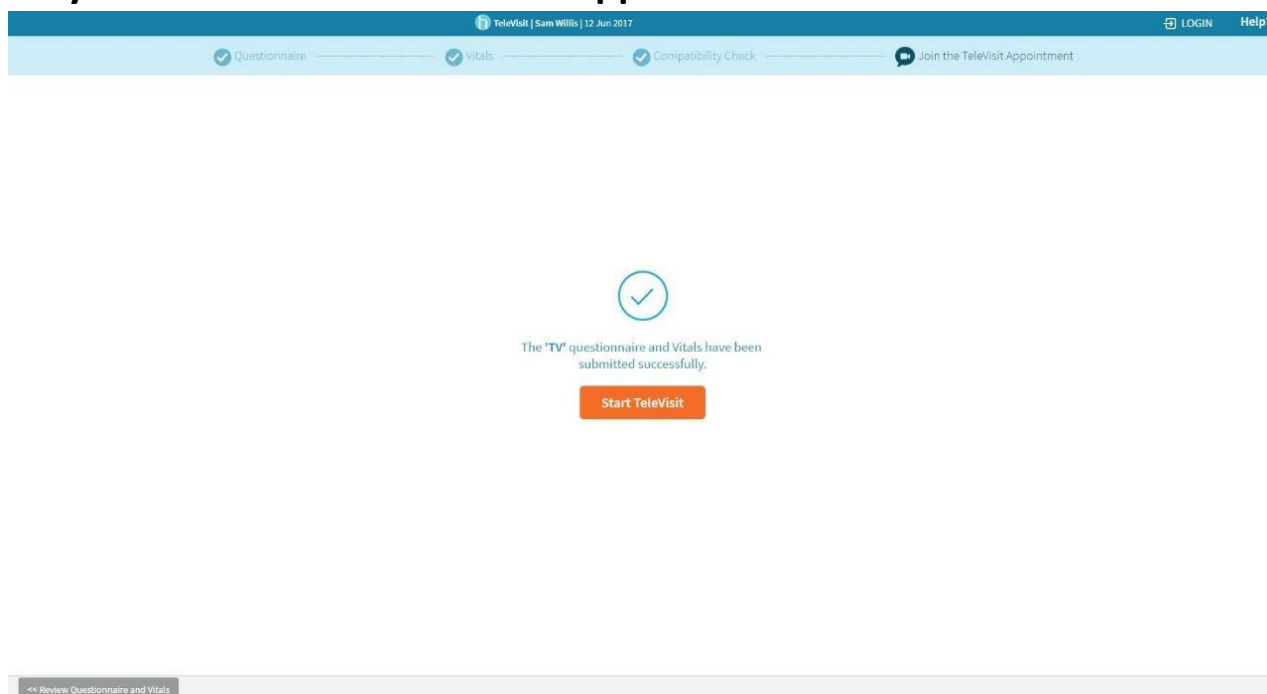
Next, you will be prompted to enter in your vitals (optional). Click on “Submit Vitals” when you finish.

The screenshot shows the "Vitals" section of the TeleVisit interface. The navigation bar at the top is identical to the previous screenshot, but the "Questionnaire" tab is now marked with a checkmark, and the "Vitals" tab is active. The main content area contains several input fields for vital signs: "Height" (two fields for feet and inches), "Weight" (one field for pounds), "Blood Pressure" (two fields for systolic and diastolic pressure), "Temperature" (one field for degrees Fahrenheit), "Respiratory Rate" (one field for breaths per minute), and "Pulse Rate" (one field for beats per minute). At the bottom of the page, there is a prominent orange button labeled "Submit Vitals".

A software compatibility check will be run to ensure that the webcam and audio functions, browser, video connection and bandwidth on your tablet or computer will work for the TeleVisit appointment. When it has been completed, click on the Proceed button.



Click on "Start TeleVisit" - this will alert your provider that you are ready and they can now start the TeleVisit appointment.



You will then be placed in the virtual waiting room.

