TeleVisit Appointment Patient Guide
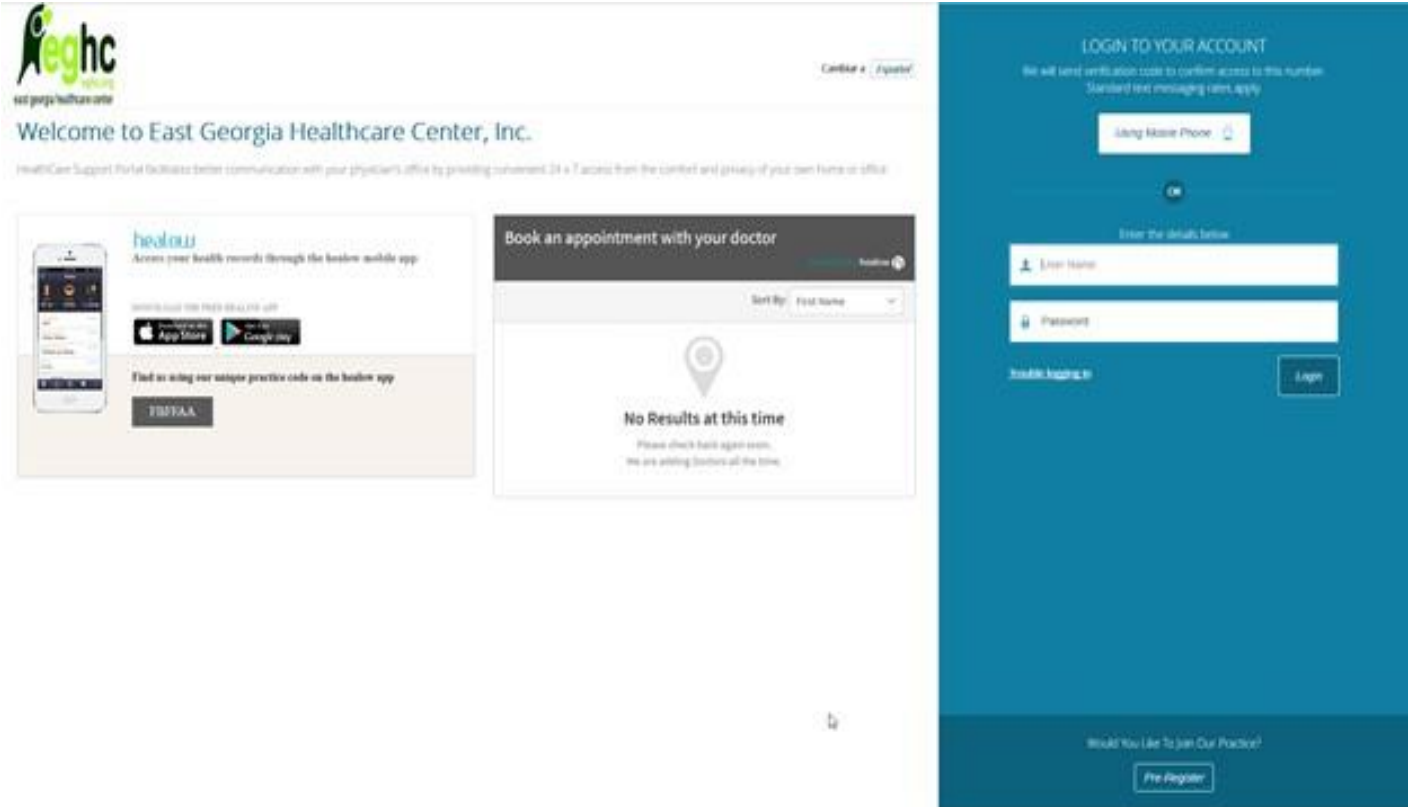
Requirements:

**Google Chrome or Mozilla Firefox Internet browsers
If using a desktop – webcam and
speakers / microphone**

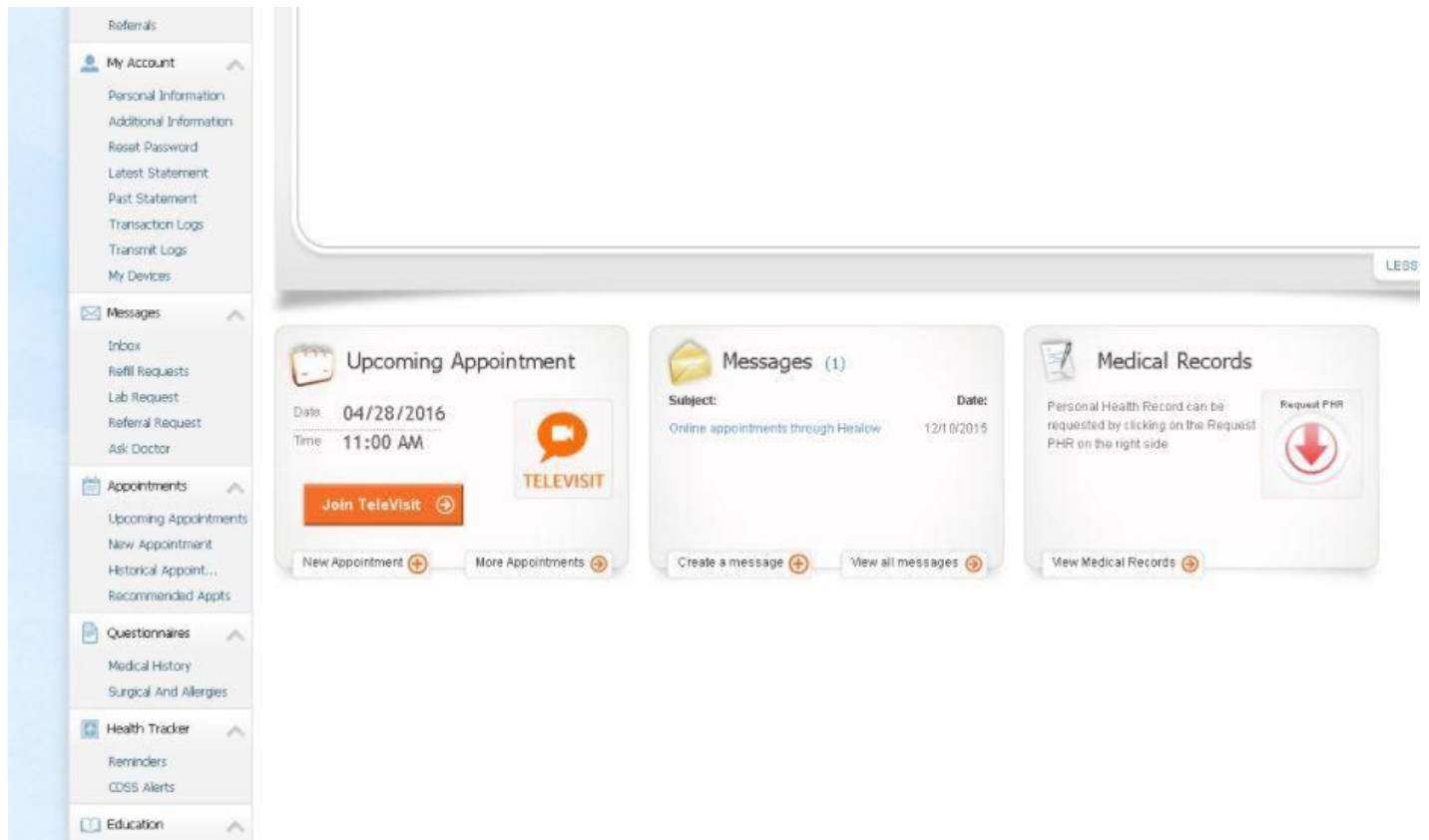## Logging into TeleVisit from the Patient Portal

**You will need to log into the patient portal
https://mycw36.eclinicalweb.com/portal4027/jsp/login.jsp with your username
and password to start the scheduled TeleVisit appointment:**

Once you are logged into the patient portal you will see the scheduled TeleVisit in your patient dashboard:


Click on Join TeleVisit to start the appointment - you will be prompted to answer a questionnaire. Click submit, then you will be asked to enter in your vitals (optional): if not, just click the submit vitals to go forward.
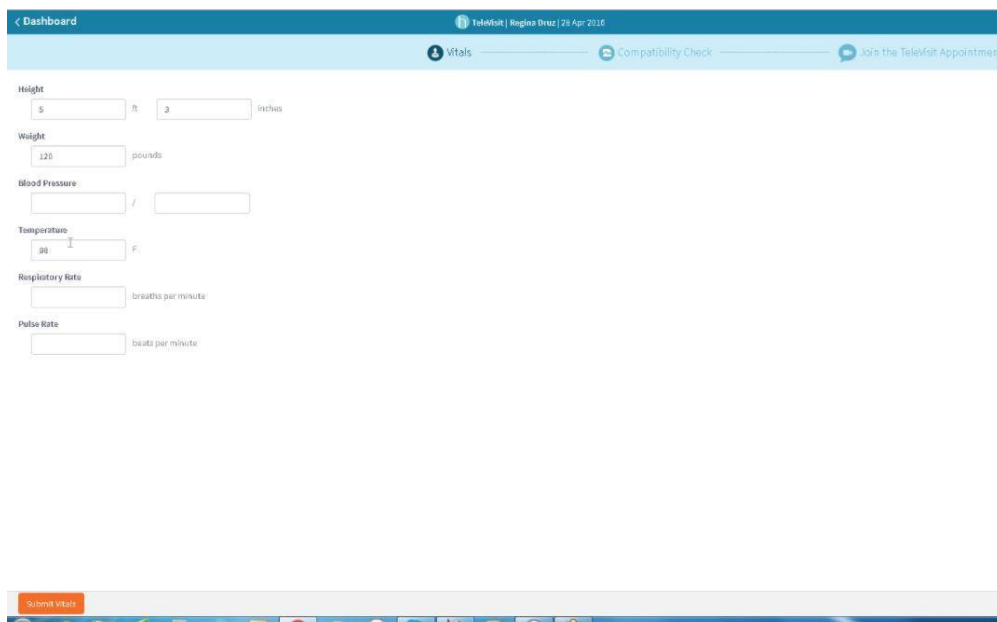
A software compatibility check will be run to ensure that the webcam and audio functions on your tablet / computer will work for TeleVisit appointment:
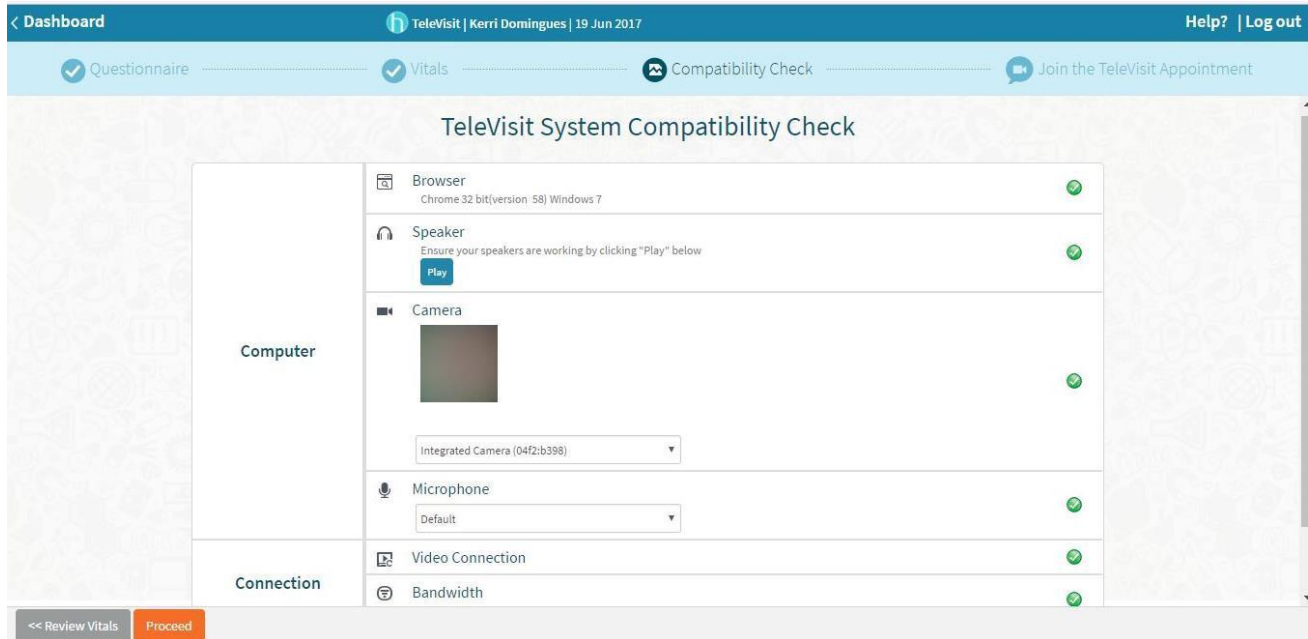
Once this has been completed you will just need to click on start TeleVisit – this will alert your provider that they can now start the TeleVisit appointment:
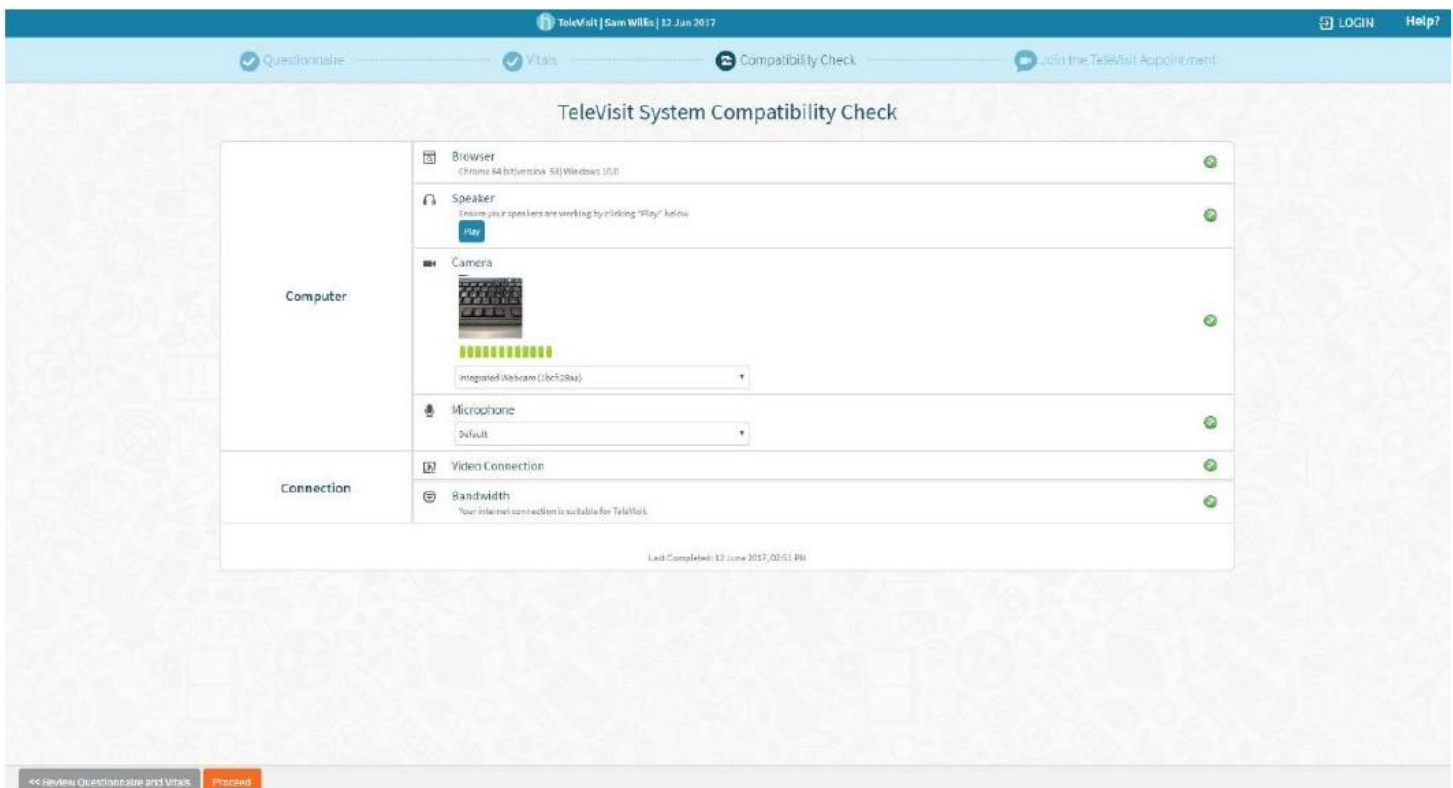
You will then be placed in the virtual waiting room until your provider is ready to start the TeleVisit appointment: